

Att. Docket No. END9 2000 0041 US1

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: SYSTEM AND METHOD FOR MEASURING AND MANAGING PERFORMANCE IN AN INFORMATION TECHNOLOGY ORGANIZATION

INFORMATION TECH	NOLOGI OKG	ANIZATION	
the specification of	f which (check	cone)	
i:	s attached her	ceto.	
		August 3, 2000 as Application $9/632,341$ and was amended on	
		ved and understand the contents including the claims, as amende	
		se information which is material with Title 37, Code of Federa	
119(a)-(d) or Section certificate or Section least one country of below any foreign and section and section and section and section least one country of below any foreign and section least one	on 365(b) of a ion 365(a) of ther than the oplication for cation having	penefits under Title 35, United any foreign application(s) for any PCT International applicat United States, listed below ar a patent or inventors certificat a filing date before that of t	patent or inventor's tion which designated at nd have also identified ate, or PCAT
Prior Foreign A	Appplication(s	s):	
Number (Country	Date/Month/Year	Priority Claimed
I hereby claim the provisional application		35 U.S.C. Section 119(e) of ard below.	ny United States
Application Number		Filing Date	
		Title 35, United States Code,	

I hereby claim the benefit under Title 35, United States Code, section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose information material to patentability of this application as defined in 37 CFR Section 1.56 which became available between the filing date of the prior application, and the national or PCT International filing date of this application:

Prior U.S. Applications:

Serial No. Filing Date Status (patented, pending, abandoned)

As a named inventor, I hereby appoint the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: David L. Adour, Reg. No. 29,604; Lawrence R. Fraley, Reg. No. 26,885; John R. Pivnichny, Reg. No. 43,001; Arthur J. Samodovitz, Reg. No. 31,297; William H. Steinberg, Reg. No. 28,540; Christopher A. Hughes, Reg. No. 26,914; Edward A. Pennington, Reg. No. 32,588; John H. Hoel, Reg. No. 26,279; Joseph C. Redmond, Jr., Reg. No. 18,753; and Shelley M Beckstrand, Reg. No. 24,886.

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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